

The Quarterly Meeting of the Advisory Board of Knoxville's Ten Year Plan to End Chronic Homelessness

March 26, 2010

Agenda

- I. Welcome – Father Ragan Shriver
- II. Recent Events and Developments
 - a. The City's new role of support
 - b. The City's process for public input regarding site selection
 - c. Teaberry Lane
- III. HMIS Housing Placements and Chronically Homeless Numbers
- IV. The TYP Cost/Benefit Proposition
- V. Progress to Date: A Review of our Work Plan
- VI. Other Business
- VII. Adjourn

Note: Meeting dates for 2010: June 25, September 24, and December 17, 2010. Please check the Ten Year Plan Website at tenyearplan.org to confirm meeting dates prior to the meeting.

I. Implement the plan through strategic, results-based cooperation with the TYP operating partners.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #1: Develop PSH (Minvilla): Partner with SHF to close the transaction in July and complete construction within one year of closing.	1. SHF will make sure that construction stays on schedule.	1. Construction is still on schedule; Tenants should occupy Minvilla in October.	1. SHF will make sure that construction stays on schedule.
Goal #2: Develop PSH (Flenniken): Partner with SHF to successfully appeal MPC’s action on the “use on review” application, complete pre-development work, close transaction, and begin construction.	1. SHF will identify tax credit investors. 2. SHF will secure any other type of funding that is necessary.	1. SHF has secured a tax credit investor. 2. SHF will request its last block of funding from City Council on 4/6/10 (NSP, CDBG, and HOME Funds).	1. SHF will aim to close the Flenniken transaction in the summer.
Goal #3: Develop PSH (New Project): Partner with SHF to perform pre-development work for at least fifty (50) additional units of PSH.	1. SHF will obtain site control of at least one site.	1. SHF did obtain site control; site proved to be unsuitable for development.	1. SHF will explore other options to get potential units in the pipeline for 2010.
Goal #4: Community Engagement: Hold regular meetings with the community to discuss topics of interest pertaining to the implementation of the TYP.	1. We will begin to inform the elected bodies and neighborhood groups about “Knoxville’s Road Home.”	1. The TYP spoke to City Council in a workshop about KRH. 2. The TYP has briefed the County and City Mayor on KRH.	1. The TYP Office will reinstitute regular community meetings to discuss the TYP/KRH. Next meeting TBD on 3/29/10.

I. Implement the plan through strategic, results-based cooperation with the TYP operating partners.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #5: Employment: Partner with the Salvation Army to re-evaluate the employment program and restructure/retool the program if necessary.	1. N/A	1. N/A	1. N/A
Goal #6: Faith-Based Initiative: Partner with the Compassion Coalition’s Circles of Support program to define the long-term potential of this program and then to grow it to that point.	1. Jessica will try to convert the eight teams into matches.	1. 9 currently active matches 2. 3 graduated, now less formal matches 3. 2 new matches pending 4. in process with 3 churches with 8 new teams pending	1. 4 new matches
Goal #7: CAC/KCDC Partnership: Minimize evictions of the at-risk population of residents in KCDC housing via case management.	1. Continue to keep evictions to the streets to zero.	1. Evictions to the street still at zero.	1. Keep evictions to the street at zero.

I. Implement the plan through strategic, results-based cooperation with the TYP operating partners.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #8: HMIS: Partner with UT’s SWORPS Department to complete the foundational work which will make HMIS integral to the way that homeless service providers perform their work (e.g., high utilization rates among all of the major homeless service providers, data quality that meets HUD’s 80% threshold, high utilization of case management module, high utilization of the housing placement module).	<ol style="list-style-type: none"> 1. HMIS will continue its work with the service providers. 2. HMIS will actively participate in the Knoxville’s Road Home system redesign. 	<ol style="list-style-type: none"> 1. HMIS continues to expand its influence and effectiveness at KARM, SA, VMC, and CAC. 2. HMIS has been actively at the table throughout the three KRH workshops. 	<ol style="list-style-type: none"> 1. HMIS will finalize its custom reports for the TYP office. 2. HMIS will develop an effective staffing plan to prepare for a change in personnel.
Goal #9: Continuum of Care: Successfully submit this Grant in 2009 and maximize the amount of dollars that Knoxville can capture.	<ol style="list-style-type: none"> 1. N/A 	<ol style="list-style-type: none"> 1. Renewals have been funded. 2. We are waiting to hear on the Supportive Housing Grant for Flenniken. 	<ol style="list-style-type: none"> 1. N/A
Goal #10: Communication: Develop a communications strategy for the TYP (Robert).	<ol style="list-style-type: none"> 1. Develop a PR strategy to effectively communicate and “Brand” the new system. 	<ol style="list-style-type: none"> 1. The TYP has presented and received responses to an RFP for this service. 	<ol style="list-style-type: none"> 1. The TYP office will choose a communications partner.

I. Implement the plan through strategic, results-based cooperation with the TYP operating partners.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #11: THDA: Increase the set-aside in the 2010 QAP for PSH.	1. Participate in first meeting with our state-wide partners.	1. This first meeting was held on 3/2/10. Very interesting!	1. Participate in the committee that THDA is forming to look at the QAP.
Goal #12: Mental Health Advocacy and Funding: Develop awareness at the State level for the efficacy of funding for case management services.	1. Begin to build relationships with the key state employees associated with mental health issues.	1. We have been on hold as the State continues to figure out how to work through its budget crisis.	1. No action in the next quarter.

II. Develop a sustainable funding strategy for the plan.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #1: Generate a Cost/Benefit Study of the efficacy of Knoxville’s PSH Efforts.	1. Complete the entire study and negotiate the pay-for-performance rate with the sheriff.	1. We are in talks with the sheriff about this topic as we speak.	1. Complete the negotiations with the sheriff.
Goal #2: Develop a “pay for performance” agreement with the critical government departments.	1. Negotiate the pay-for-performance rate with the sheriff.	1. We are in talks with the sheriff about this topic as we speak.	1. Complete the negotiations with the sheriff.
Goal #3: Increase the capacity of the community to fund case management services.	1. Find new philanthropic partner for this concept.	1. Our office is working on a SAMSA grant at this time.	1. Continue to work with local foundations.
Goal #4: Raise at least \$450,000 from the local community to provide gap funding for TYP operations in year 4.	1. This was accomplished in quarter #1.	1. N/A	1. N/A
Goal #5: Diligently pursue Federal funding sources and National philanthropic sources.	1. Develop a menu of national philanthropic funders. 2. Continue to monitor federal legislation.	1. We are providing leadership on a SAMSA grant.	1. We will complete the SAMSA grant.

III. Publish version 2.0 of the TYP – Knoxville’s Road Home.

Annual Goal	3rd Quarter Target	3rd Quarter Result	4th Quarter Target
Goal #1: Complete cross-organizational systems re-design with Brad Greene.	1. Complete the first micro design workshop in each of the three areas.	1. The workshops were complete.	1. Complete the prototype for the initial system redesign.
Goal #2: Begin to implement this new design.	1. N/A	1. N/A	1. N/A
Goal #3: Document the system in strategic plan format.	1. N/A	1. N/A	1. We will generate a rough draft of this strategic plan for the June Meeting.